

**West Bengal Electronics Industry Development Corporation Limited**

Webel Bhavan, Block – EP & GP, Sector V, Bidhannagar, Salt Lake, Kolkata – 700 091 Phone: 91-33-2339-2228/226/327/316 • Fax: 91-33-2357-1739/1708 •

email: [contact@webel-india.com](mailto:contact@webel-india.com)

**Date: 11-12-17**

**TECHNICAL-CORRIGENDUM:**

**Corrigendum for Tender number EOT/COM/17-18/00054 dated 15/11/2017 For: INSTALLATION OF P2P LINK (10 MBPS THROUGHPUT CAPACITY) Last Date: 15-12-17**

S.No	RFP Point no./Title	Page No in RFP	Details provided in RFP	Changes Requested	Remarks
1	GENERAL TERMS AND CONDITIONS 13. Non escalation of Price	7	The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.	Any increment in taxes will be passed on to the customer.	AGREED
2	SPECIAL TERMS AND CONDITIONS 5. Liquidated Damage	8	In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the Vendor(s) for sum equivalent to 1.00% of the contract value for each week or part thereof, subject to a ceiling of 5.00% of the contract value (including all taxes & duties and other charges).	In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the Vendor(s) for sum equivalent to 0.5% of the first year contract value for each week or part thereof, subject to a ceiling of 3.00% of the first year contract value (including all taxes & duties and other charges).	The Tender Term remains valid.
3	SPECIAL TERMS AND CONDITIONS 7. Security Deposit	8	Successful bidder will have to submit a performance bank guarantee within 14 DAYS of issuance of LOI, amounting 5% total ordered value in the format given in the tender document for a validity period of 60 DAYS more than the warranty period (3 YEARS from the date of final acceptance of the end customer) of the quoted items.	Successful bidder will have to submit a performance bank guarantee within 30 DAYS of issuance of LOI, amounting 5% total ordered value in the format given in the tender document for a validity period of 60 DAYS more than the warranty period (3 YEARS from the date of final acceptance of the end customer) of the quoted items. Kindly confirm the contract period?	The Tender Term remains valid.
4	Payment Terms Details	9	Payments term will be back to back and Will be paid after 30 days of payment received from customer.	Please change the Payment terms to quarterly in Arrears on link wise basis irrespective of payment being released from the end customer.	Quarterly in arrears on back to back basis

5	Downtime Penalty	20	DOWNTIME PENALTY in % on Monthly Bill		DOWNTIME PENALTY in % on Quarterly Bill		The Tender Term remains valid.
			>= 98.5 0		>= 98.5 0		
			>= 98 to < 98.5 1		>= 98 to < 98.5 1		
			>= 95 to < 98 2		>= 95 to < 98 2		
			>= 90 to < 95 5		>= 90 to < 95 5		
5	Downtime Penalty	20	>=85 to < 90 25		>=85 to < 90 25		The Tender Term remains valid.
			< 85% 100		< 85% 100		
			Continuous 24 Hrs. 15		Continuous 24 Hrs. 15		
			Continuous more than 24 Hrs. 50		Continuous more than 24 Hrs. 50		
6	ISP Connectivity	4	The ISP has to be a Category A ISP having its own set up Kolkata & different areas spanned all across West Bengal.		Please change it to: The ISP has to be a Category A ISP / UASL having its Own set up Kolkata & different areas spanned all across West Bengal.		AGREED
7	ISP Connectivity	4	* Service Level Agreement (SLA) >99%.(Calculation scheme is attached)		Please confirm if uptime required is 99%, as on page no. 20 it is written as 98.5%.		98.5% monthly
8	ISP Connectivity	4	The drop at both locations will be over Ethernet interface.		Please confirm interface: Ethernet optical or electrical Interface.		Ethernet 10/100 Mbps
9	ISP Connectivity	4	The bidder should be able to provide online usage report through web.		Service providers are not able to monitor customer traffic for P-P links as it's a transparent BW provided to customer, SO request you to drop the clause.		AGREED
					Instead, We can provide Web access to check uptime, Raise a complaint; raise service modification (MACD) request.		
10	Delivery time period	8	ALL ITEMS must be delivered and Installed within 3 WEEKS from the date of issuance of PO.		Please change it to:		The Tender Term remains valid.
					ALL ITEMS must be delivered and installed within 6 WEEKS from the date of issuance of PO.		

**THIS CORRIGENDUM WILL BE A PART OF ORIGINAL TENDER DOCUMENT.**