

Retendering for ERP Hardware: Summary of Corrigenda 1, 2 and 3

Sl. No.	Items	Original Clause	Revised Clause
Notice Inviting Tender			
1	EMD	Rs. 1,00,000/-	Rs. 50,000/-
2	Last Date & Time of Tender Submission	27.01.2010 11:30 Hrs / 09.02.2010 15:00 Hrs	09.02.2010 14:00 Hrs
3	Date of Opening of Tender	27.01.2010 12:30 Hrs / 09.02.2010 16:00 Hrs	09.02.2010 14:30 Hrs
Minimum Eligibility Criteria			
4	Installation and Commissioning Experience	Experience of commissioning of x64 architecture-based servers with MS Windows server software, including installing Active Directory, desktop hardware and on-line UPS	Experience of commissioning of IT hardware and systems software
5	Documentary Evidence	Project Completion Certificates from customers in specified format	Project Completion Certificates, Delivery & Installation Documents, etc. – format not specified
6	Turnover of Bidding Firm	Rs 1 Crore in FY 08-09 and Rs 2 Crores in FY 06-07, 07-08 & 08-09	Rs 5 Crores in FY 08-09 and Rs 10 Crores in FY 06-07, 07-08 & 08-09
Terms and Conditions			
7	Tender-Specific OEM Authorization Certificates	in specified format	in no specific format
8	System Integration Requirements	Any items required over and above the Schedule of Requirements MUST be included in the proposal against the head "Any other items."	<i>The following line has been added:</i> Such "Any Other Items" will not be considered while comparing the PRICE BIDS.
9	Delivery, Installation & Commissioning Schedule	4 weeks from LOI	5 weeks from LOI/PO
10	Support Requirements	Tender-specific OEM Certificates for software support	<i>Clauses dropped.</i>
11		4 hours resolution time for Severity 1 problems for Servers, Fiber Channel Adapters and LTO Tape Drive	6 hours resolution time for Servers & Fiber Channel Adapters and next business day resolution time for LTO Tape Drive
12		Penalties for non-compliance with SLA: 1% of PBG per hour for Severity 1 calls, 0.5% per day for Severity 2 calls & 0.1% per week for Severity 3 calls	Penalties for non-compliance with SLA: 0.2% of PBG per hour for Severity 1 calls, 0.1% per day for Severity 2 calls & 0.05% per week for Severity 3 calls; total amount of penalties is limited to the BG amount
13		System Availability & Penalties	<i>Clause dropped.</i>
Schedule of Requirements			
14	Servers		<i>Clause "A minimum of 6.4 GT/s" added to specifications</i>
15		FCC or equivalent	FCC only

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16	Servers, Fiber Channel Adapters and LTO Tape Drive	Warranty: At least 3 years on-site comprehensive warranty from the OEM.	Warranty: At least 3 years on-site comprehensive warranty from the OEM with 6 Hrs and next business day resolution time for Severity 1 problems for Servers & Fiber Channel Adapters and LTO Tape Drive respectively.
17	Desktops	Intel Core 2 Duo or AMD Athlon 64 X2 AM2 or better processor.	Intel Core 2 Duo or AMD Phenom II 720, or better processor
18			<i>The following specification has been added:</i> Desktop Model must comply with international FCC (Class B), UL, EPEAT certifications.
19	Any other items that may be required over and above the proposed Schedule of Requirements	"Any other items", as a specification for each item	"Any other items", as a separate chart to include all such items that are necessary for completion of the project and subsequent support.
Payment Terms and Liquidated Damages			
20	Payment Terms	90 % payment on successful commissioning of the entire list of items ordered. The balance 10 % will be disbursed after 90 days of successful operations.	100 % payment on successful commissioning of the entire list of items ordered.
21			<i>Added:</i> Payment will be made only after PBG is submitted.
22	LD	After 3 weeks of delay, the LOI/PO will automatically stand cancelled and WBEIDC reserves the rights to get the job done by any other vendor.	After 5 weeks of delay, the LOI/PO will automatically stand cancelled and WBEIDC reserves the rights to get the job done by any other vendor.
Bid Evaluation Criteria			
23	Active Directory Installation Experience	No weight was given.	+4 (out of a total score of 100) will be given for each AD installation experience
24	OEM's Presence in Indian Market	+1 for each year over 5 years	+2 for each year over 8 years
25	Bidding Firm's Manpower Quality	Appointment letters as documentary evidence	Any appropriate documentary evidence to establish that such people are on the bidding firm's payroll